



# PURITY C iQ Customer Exchange Trial User Guide



# Easy Exchange

The Purity C iQ system is designed to make exchanges as easy and traceable as possible.

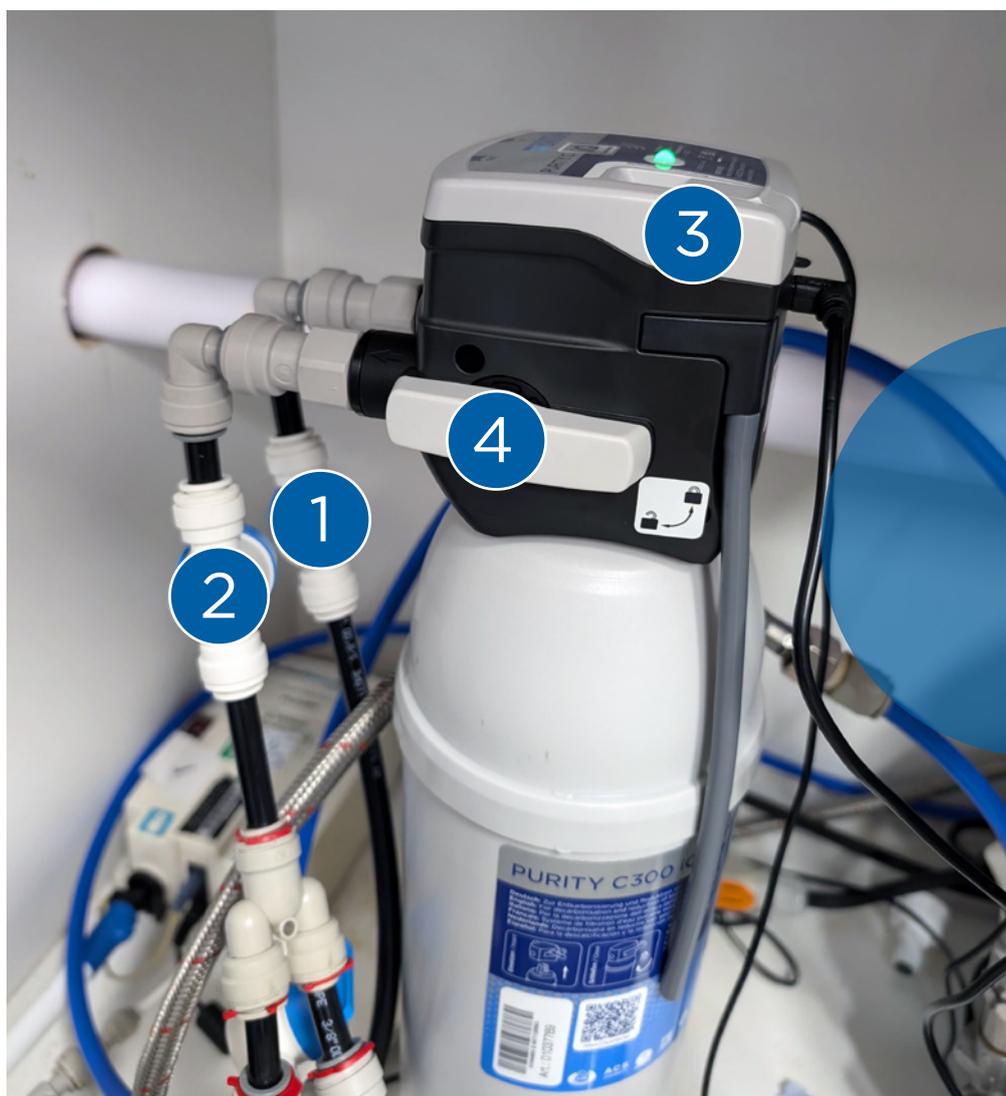
The equipment is labelled numerically for convenience -

- 1 Water inlet shut off valve (comes from the mains supply)
- 2 Water outlet shut off valve (goes to your equipment)
- 3 Flush valve
- 4 Twist lock handles (x2, one on each side)

Twist the blue section of the shut off valve by 90 degrees to close and open.

Push the flush valve inwards to open, pull it outwards to close.

Your cartridge will arrive by courier 1-2 weeks before exchange is due - you will be advised on the **latest** possible date to perform the exchange. Please ensure you exchange the cartridge by this date to maintain your water warranty.



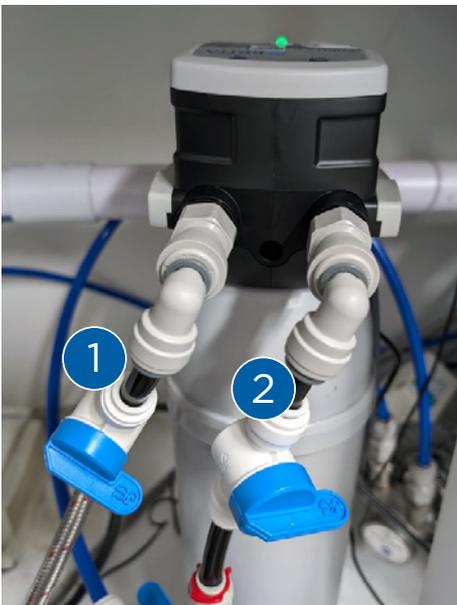
# Hints and tips

- The unit will not supply water when the exchange process is underway.
- Exchange the cartridge when you have spare time. Do not do it in a rush and follow instructions carefully.
- Keep the unit away from splashes/submersion.
- Use the QR codes for video guides to assist in exchanges.
- The unit always requires power to function. DO NOT REMOVE the power from the unit.
- Keep the aerial extended as much as is practicably possible.
- Always call technical support before attempting to do something you are unfamiliar with, or you would like advice/have an issue.

## Exchanging the cartridge – 5-10 minutes

### You will need:

- Replacement cartridge
- 5-10L bucket/vessel
- Tape



### Step 1.

Close shut off valve 1 and 2.



**Step 2.**

Place the small bucket under the small grey hose. Release any pressure by opening flush valve ③. A small amount of water will flow into the bucket. Wait until this stops.



**Step 3.**

Twist the locking handles ④ clockwise until they cannot go any further.



**Step 4.**

Lift the head off the old cartridge - move the old cartridge aside. It is okay to let go of the head at this stage.



#### Step 5.

Open the replacement cartridge box - **retain this packaging**

Lift the red tab and cap off the replacement cartridge - **retain this cap.**



#### Step 6.

Place the new cartridge underneath the head and lower it on. There is only one way the cartridge will fit.



#### Step 7.

Twist the locking handles ④ anti-clockwise until they make an audible click.

Allow the head a few seconds to detect the new cartridge. The LED will start FLASHING BLUE.



### Step 8.

Ensuring the bucket is in position underneath the grey hose, open the shut off valve ①. After a few seconds, water will begin to flow from the grey hose. It may sputter or spit for a short time.

It is okay to pause the flush cycle if you need to empty the bucket - just close and reopen the flush valve ④.



### Step 9.

Continue to run water through the flush valve until the unit makes an audible 'BEEP' and the LED light turns SOLID BLUE. Close the flush valve ③.



### Step 10.

Open the shut off valve ②.

Wipe away any water from the unit. Exchange is complete.

The head will show a SOLID GREEN LED.

# Why return your cartridge?

Did you know that up to 80% of a Purity C cartridge's weight is recyclable?

However, it can't be processed through standard recycling channels. Instead, it needs to be returned to BRITA in Germany, where we recycle and/or replenish as much as possible. Anything that can't be recycled or replenished is kept out of landfills, where it would typically end up if disposed of via standard routes.

By doing this, we recycle hundreds of tonnes of plastic each year in the UK — last year alone, the equivalent of 7.5 million plastic bottles — and reduce CO<sub>2</sub> emissions significantly.

So, while it might not seem like much, every returned cartridge makes a difference.

Thank you!

## The professional filter lifecycle\*

Every end is a new beginning!



\*Related to PURITY & PURITY C

If other questions or problems occur during the use of PURITY C iQ filtersystems, do not hesitate to contact us:



[www.brita.co.uk/recycling](http://www.brita.co.uk/recycling)