

Welcome to BRITA water dispenser solutions

Smart. Stylish. Sustainable.
Discover the perfect water
dispenser for your organisation.

+44 345 674 9655 | Contact us today and let's talk about your BRITA water dispenser solution | www.brita.co.uk/water-dispensers

Introducing Extra I-Tap

Timeless design meets advanced filter technology in a stylish tap dispenser.

- Elegant design in durable stainless-steel
- Choice of four refreshing water types: unchilled and chilled still, chilled semi-sparkling and sparkling
- Choice of two capacities
- The dispenser conceals its powerful BRITA filtration technology and cooler capacity under the counter
- Outstanding hygiene through BRITA HygienePlus option – trusted by the healthcare industry for 20+ years



**applies to BRITA Top Pro

Extra I-Tap

Timeless design meets advanced filter technology in a stylish tap dispenser.



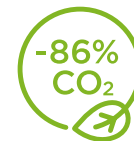
ThermalGate™
powerful thermal-
disinfection feature



PureProtect
smart self-cleaning
feature



The optional BRITA HygienePlus fourfold safeguard is designed for environments with stringent hygiene requirements. This protects your dispenser from contamination and germs



Our water dispensers produce 86% less CO₂ emissions than pre-bottled water and 64% less than bottled water dispensers



Intuitive glass touch pad
with pre-set portion control
for glasses or bottles

Choice of two capacities

High-quality materials:
Elegant design in durable
stainless-steel

Focus on sustainability:
natural refrigerant and
extremely low power
consumption



The **Easy Access Panel** helps create a barrier-free, inclusive working environment. The optional control unit can be positioned to provide easy access for wheelchair users

Watch our Video on Youtube 

Two heights
• Short tap
• Tall tap

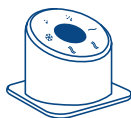
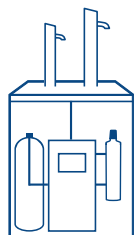


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Extra I-Tap



Technical data



Model	Extra I-Tap still + sparkling	
Design / Type	Tap System: I-Tap	Easy Access Panel
Types of water	   	   
Configuration options		
Hygiene feature	BRITA ThermalGate™ or BRITA HygienePlus	
Tap height	tall tap (330 mm dispensing height) short tap (260 mm dispensing height)	
For installation in barrier-free environments		Easy Access Panel
For installation without waste water connection	waste water container	
Specifications		
Cooling capacity	L cooler: 10–60 regular users XL cooler: 20–100 regular users	
Dimensions of undercounter appliances (W x H x D)	272 x 490 x 473 mm	
Dimensions of tap incl. drip tray (W x H x D)	short tap: 132 x 385 x 216 mm tall tap: 132 x 453 x 216 mm	flat: 80 x 7 x 80 mm angled: 80 x 67 x 80 mm
Weight	tap: 2.5 kg undercounter appliance (L cooler): 33 kg undercounter appliance (XL cooler): 38.5 kg	0.5 kg
Max. power consumption	I-Tap with L cooler: 440 W I-Tap with XL cooler: 540 W	
Max. flow rate, still water	2 l/min	
Max. flow rate, sparkling water	1.6 l/min	

Introducing Easy Access Panel

Additional BRITA dispenser control unit
for a barrier-free environment.

- Control unit can be positioned to provide easy access for wheelchair users
- Helps create a barrier-free, inclusive working environment
- Installs angled or flat for mounting on the counter or cabinet
- Available for different configurations of Top Pro, Extra I-Tap and Extra C-Tap

Easy Access Panel

Additional BRITA dispenser control unit for a barrier-free environment.



Design and operation tailored to BRITA water dispensers



Barrier-free environment



Choice of water types in line with the installed BRITA water dispenser

Convenient positioning
Can be installed at various heights

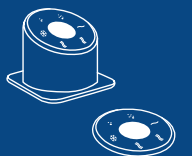
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 **BRITA**

Three installation options:

- Angled
- Flat: on countertop
- Flat: on cabinet front





Efficiency on-tap

Use case refrigerator: 365 days, annual energy consumption of various selected devices (according to Energy Label)

= 1.1 kWh/day

Use case BRITA Extra C-Tap (medium boiler): 10 l hot water and 60 l cold water + stand-by energy consumption;
night mode for 9h = 2.24 kWh/day

Use case kettle: 10 l hot water required, due to water wastage (assumption 0.2 l per cup 18 l);

0.1 kWh energy consumption per litre = 1.8 kWh/day

Use case coffee machine: Assume that each employee consumes 3 cups of coffee per day = 2.7 kWh/day

Can our signature hot-and-cold water dispenser really be more energy-efficient than a simple kettle? We've put the BRITA Extra C-Tap to the test.

We did the sums for a typical office kitchen used by 50 employees, over 250 working days. And the results are clear:
a typical kettle consumes 1.8 kWh/day, which costs £108 per year (based on 10l per day requirement for hot water, takes into account wastage so 18l usage per day)*

BRITA Extra C-Tap consumes 2.24 kWh/day, which costs £146 per year, including stand-by (Based on usage 10l hot water, 60l cold water per day)*

And the BRITA Extra C-Tap doesn't only dispense hot water – you've also got a choice of water types. There's unchilled and chilled still, and chilled semi-sparkling and sparkling. All on-tap!

*assumption: £0.25 per kWh



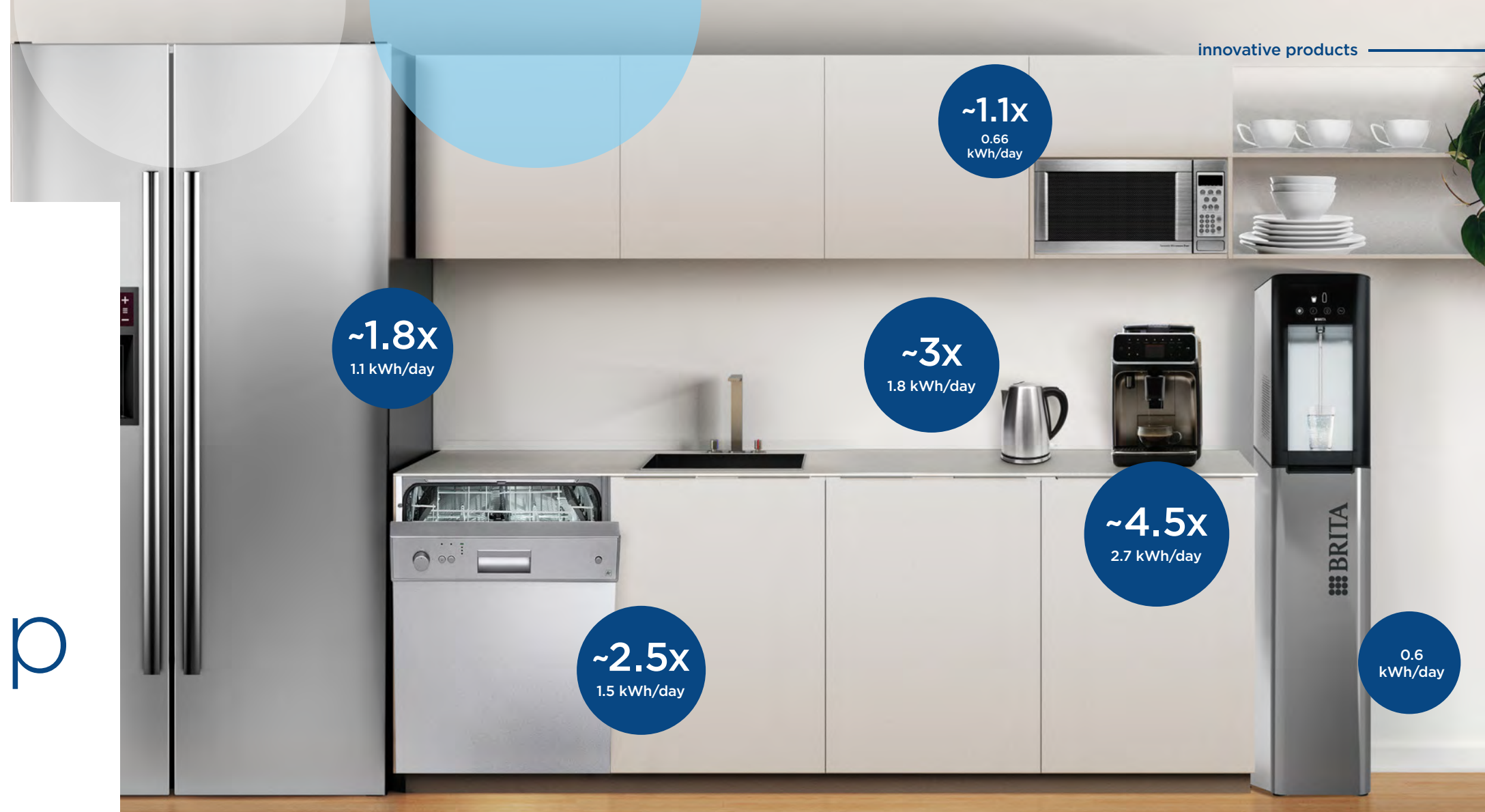
Not yet another appliance, gobbling up energy?

Quite right. BRITA water dispensers are not that greedy when it comes to energy consumption.

We've done the sums. Take the BRITA Top Pro, our classic versatile water dispenser for business. In a typical office kitchen used by 50 employees, over 250 working days, it uses a modest 0.6 kWh per day (Based on 60l/day usage and stand-by energy consumption), which works out at just £50 per year.*

That's considerably less than a typical coffee machine, dishwasher, fridge, kettle or even microwave.

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Use case refrigerator: 365 days, annual energy consumption of various selected devices (according to Energy Label) = 1.1 kWh/day
Use case dishwasher: Energy consumption per rinse (according to Energy Label, range from B-D); 2 rinses per day = 1.5 kWh/day
Use case kettle: 10 l hot water required, due to water wastage (assumption 0.2 l per cup 18 l); 0.1 kWh energy consumption per litre = 1.8 kWh/day
Use case microwave: 800W power; 2 min per meal; 25 meals per day = 0.66 kWh/day
Use case coffee machine: Assume that each employee consumes 3 cups of coffee per day = 2.7 kWh/day
Use case BRITA Top Pro (high cooling capacity): 60 l cold water per day + stand-by energy consumption; night mode for 9h = 0.6 kWh/day

*assumption: £0.25 per kWh

A Focus on Efficiency

Guiding examples for energy consumption (kWh) when operated over 24h period. The energy consumption is through varying parameters (e.g. use, location) and exemplary listed for various use cases:

BRITA water dispensers			Energy consumption					
			Standby mode	Use case 1: 10 l / day	Use case 2: 60 l / day	Use case 3: 220 l / day	Use case 4: 10 l / day HW + 60 l / day CW	Use case 5: 30 l / day HW + 60 l / day CW
	Top Compact		0.14 kWh	0.21 kWh	-	-	-	-
	Top Pro (medium cooling capacity)		0.41 kWh	-	0.88 kWh	-	-	-
	Top Pro (high cooling capacity)		0.41 kWh	-	0.69 kWh	-	-	-
	Extra I-Tap / Extra C-Tap (medium cooling capacity)		0.46 kWh	-	1.02 kWh	-	-	-
	Extra I-Tap / Extra C-Tap (high cooling capacity)		0.46 kWh	-	0.80 kWh	-	-	-
	Extra C-Tap* (medium boiler)		0.80 kWh*	-	-	-	2.24 kWh	4.04 kWh
	Extra C-Tap* (large boiler)		1.40 kWh*	-	-	-	2.72 kWh	4.63 kWh
	Fill T-Tap / Fill Pro		0.60 kWh	-	1.01 kWh	2.14 kWh	-	-

*Tested with system running in night mode for 9h.

HW = hot water CW = cold water

BRITA Product Assistant

Your hub for 24/7 water dispenser support, personalized troubleshooting, daily use guides and state-of-the-art AI for a seamless hydration experience

A self-servicing tool that allows businesses and users to find everything they need at a click of a button, from answering simple questions about their BRITA VIVREAU dispenser to resolving complex product support issues.

The platform provides step by step instructions and downloadable guides that walks through a wide variety of tasks that

users would otherwise need assistance with in order to complete, like changing a CO₂ canister for example.

Powered by cutting-edge artificial intelligence, the Product Assistant transforms the way we interact with our customers, making it easier and more convenient than ever before to get the support they need.



How to guides



Technical specifications



Dispenser troubleshooting



Engineer support

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 **BRITA**

What problem are you seeing or experiencing?

 E.g. Leaking water

Common problems

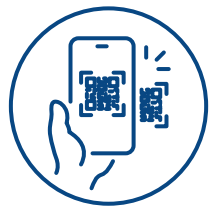
Sparkling water is not / only slightly carbonated

No water dispensing

How to check the fill level of the CO₂ remaining?

Filter displays an error code

How can customers access the product assistant?



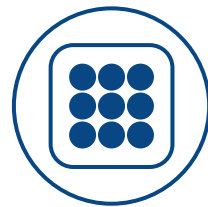
Scan the dynamic QR code on your water dispenser



Visit our [website](#)* where our product assistant widget will be able to support you with your request



Email our service team and our product assistant will ensure quick and accurate support



You can access a website-friendly version of our product assistant [here](#)

For more details visit: [Product Assistant Launch | BRITA®](#)

*You must accept cookies to be able to access the product assistant. If cookies are declined, please clear your cookies for our website, else you will be prompted again after 14 days.

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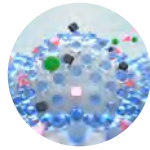
Filtration power for your needs

With BRITA's proven filtration solutions, you can be sure of excellent water – meeting the highest hygiene, quality and environmental standards.



Activated carbon

Reduces substances that impair taste and odour.



Ion exchanger

Reduces limescale and metals, e.g. lead.



Membrane

Filters out bacteria and cysts



Whatever the composition of the local mains water at your organisation, you'll find an effective filtration solution at BRITA. From activated carbon to ion-exchange resins, pre-filters, post-filters, double-layer and hollow fibre membranes, we have over half a century's expertise built into each of our BRITA filtration and treatment solutions, and our BRITA water dispensers.

With BRITA, you can be sure of Made-in-Europe quality. All our filters are manufactured in Germany, and BRITA water dispensers are assembled in our production facility in Italy. We take care to produce sustainably wherever possible. For example, we use coconut shells for our activated carbon.

You can be sure of excellent water – meeting the highest hygiene, quality and environmental standards as well as delighting the tastebuds – with proven filtration solutions from BRITA.

Benefits of BRITA filtration technology



When dispensing cold still or sparkling water:

- refreshing water with improved taste, every time
- reduced cloudiness for crystal-clear drinking water
- reliable dispenser operation, outstanding safety and hygiene

When dispensing hot water:

- development of full, rich aroma and flavour for tea
- protection against limescale build-up to maximise your machine's lifetime and performance

The CLARITY Protect 1 water dispenser filter ensures exceptionally clean water

Mains water is strictly monitored, but some bacteria, metals, microplastics and organic impurities could remain or be introduced, via piping for example. CLARITY Protect keeps these unwanted germs and particles out of your drinking water, and also reliably reduces treatment residues, such as chlorine, that affect its taste and smell.

Hot water filtration with PURITY C Dispenser 2 filter

The PURITY C Dispenser filter protects the dispenser by reducing water hardness, tackling the common problem of limescale. It also removes unwanted, taste-impairing substances. And with its bypass settings, you can control the degree of hardness – just the right amount, for instance, to prepare a perfect cup of tea.



CLARITY Protect

Water filter: Reliably safe, excellent water for your dispenser.

Reduces:

- particles such as microplastics and sand
- per- and polyfluoroalkyl substances (PFAS)
- metals such as lead
- pharmaceuticals, pesticides and hormones
- chlorine taste and odour
- organic impurities
- asbestos fibres
- removes bacteria and microbial cysts



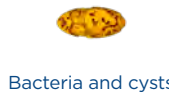
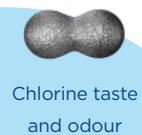
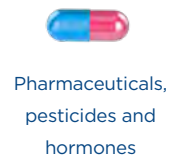
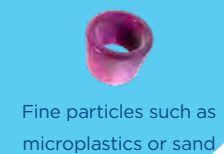
*applies to all materials that come into contact with water, ** Tested in a generic housing to a capacity of 11,500 l at 3 LPM for the reduction of Chlorine, Taste and Odour, and Cyst. Health effect testing per NSF/ANS Standard 53 (tested by an independent laboratory)

CLARITY Protect

Water filter: Reliably safe, excellent water for your dispenser.

Mains water is strictly controlled. But healthcare and similar environments where hygiene is of the utmost importance demand an extra level of safety. CLARITY Protect delivers this through multi-stage filtration, rather than a single activated carbon filter. CLARITY Protect sets the industry benchmark from the first stage of filtration to the moment your glass is filled with crystal-clear, refreshing water. We offer you over 50 years of filtration expertise in our “standard” filter.

CLARITY Protect reduces:



The right balance
Preserves minerals in water

Activated carbon filtration
Reduces substances that impair taste and odour

Pre-filter
Removes particles



Hollow fibre membrane
Nominal pore size of 0.15µm filters out 99.999% of bacteria and 99.95% of cysts

Filter capacity:
Protect: 11,500 l

Exceptionally clean, safe water

Protects equipment
lowering dispenser maintenance costs



CLARITY Protect



Technical data



Model	BRITA CLARITY Protect 100
Technology	activated carbon and hollow fiber membrane filtration
Water intake temperature	4°C to 30°C
Ambient temperature for operation	4°C to 40°C
Ambient temperature for storage / transport	-20°C to 50°C
Water inlet and outlet connection	JG 8 mm
Operating pressure	2 bar to 8.6 bar
Flow rate at 1 bar pressure loss	180 l/h
Nominal filter capacity	11,500 l
Operating position	horizontal or vertical
Efficacy	
Reduction of particles such as micoplastics or sand	≥ 1.5 µm (NSF 42, Class I)
Reduction of asbestos fibres	> 99.9% (NSF 53 tested by independent laboratory)
Reduction of PFAS	> 99% (NSF 53 tested by independent laboratory up to 10.350 l)
Reduction of metals such as lead	> 90% (DIN EN 14898)
Reduction of chlorine	> 90% (DIN EN 14898, Class I) and > 50% (NSF 42)
Reduction of organic impurities such as benzene	> 90%
Reduction of pharmaceuticals, pesticides and hormones such as naproxen, lindane, estrone	> 90% up to at least 8,000
Reduction of bacteria	99.999% (ASTM F838-20)
Reduction of cysts	99.95% (NSF 53)
Dimensions (W x D x H)	
Filter system (filter head with filter cartridge)	68 x 68 x 338 mm
Filter cartridge	68 x 68 x 311 mm
Installed dimensions (vertical installation with wall mounting bracket)	68 x 74 x 371 mm



CLARITY Safe X3

Water filter: A bacterial filter for outstanding hygiene in critical environments.

Works in conjunction with CLARITY Protect and in addition:

Reduces:

- fine particles such as microplastics
- bacteria
- removes microbial cysts



NSF component listed**

*applies to all materials that come into contact with water, **applicable in combination with the water dispenser

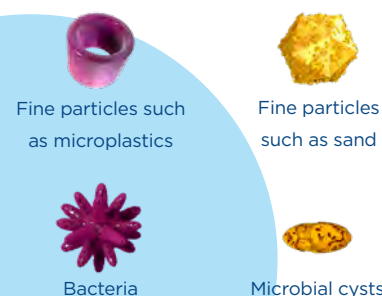
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CLARITY Safe X3

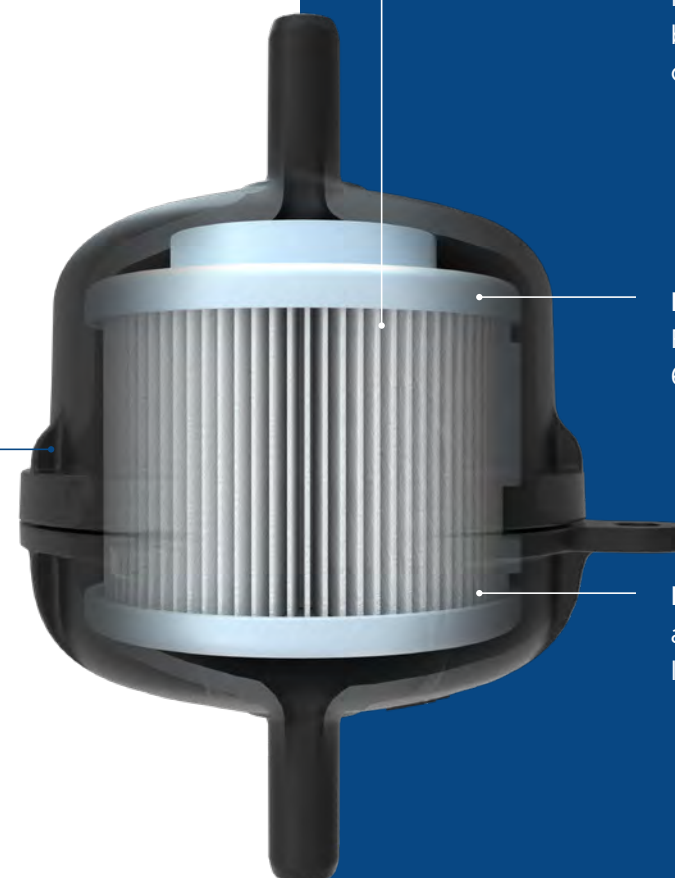
Water filter: A bacterial filter for outstanding hygiene in critical environments.

The CLARITY Safe X3 filter is an additional filter to CLARITY Protect in the BRITA HygienePlus solution. It sits just upstream of the dispenser outlet tap. When you draw water, CLARITY Safe X3 removes any last remaining bacteria, microbial cysts and other unwanted impurities – right there and then. This final layer of protection guarantees water of impeccable quality and hygiene every time.

CLARITY Safe X3 reduces:



Second safeguard
in combination with
CLARITY Protect,
filters water while
dispensing



Double-layer membrane
Filters out 99.99999% of
bacteria and 99.95% of
cysts

Filter capacity:
Filter life of up to
6 months

Maximum safety via
asymmetrical double-
layer membrane

BRITA



CLARITY Safe X3



Technical data



Model	BRITA CLARITY Safe X3
Operating pressure	2 bar to 10 bar
Flow rate at 1 bar pressure loss	180 l/h
Nominal filter capacity	replace after 6 months
Particle retention	0.2 µm (nominal)
Reduction of bacteria	99.99999% (ASTM F838-05)
Reduction of health contaminants such as cysts	99.95% (NSF 53)
Operating position	Horizontal or vertical
Dimensions (W x D x H)	
Filter cartridge	86 x 86 x 112 mm

BRITA ThermalGate™

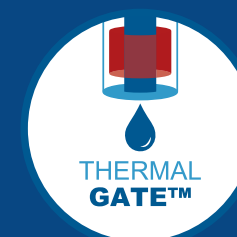
Hygiene feature: The patented* thermal disinfection solution from BRITA.

The tap of a typical water dispenser is exposed. A sneeze or touch of a hand can introduce germs. Without a robust safeguard, microorganisms on the wet tap can go on to contaminate the dispenser. That's why our BRITA water dispensers include our ThermalGate™ feature. This regularly heats the tap to protect against contamination automatically. You can sit back and relax – knowing your water dispenser has a proactive, powerful defence against germs, tested by an independent laboratory (Ruhr District Institute of Hygiene).



**applies to BRITA Top Pro

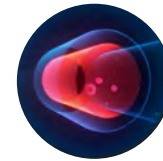
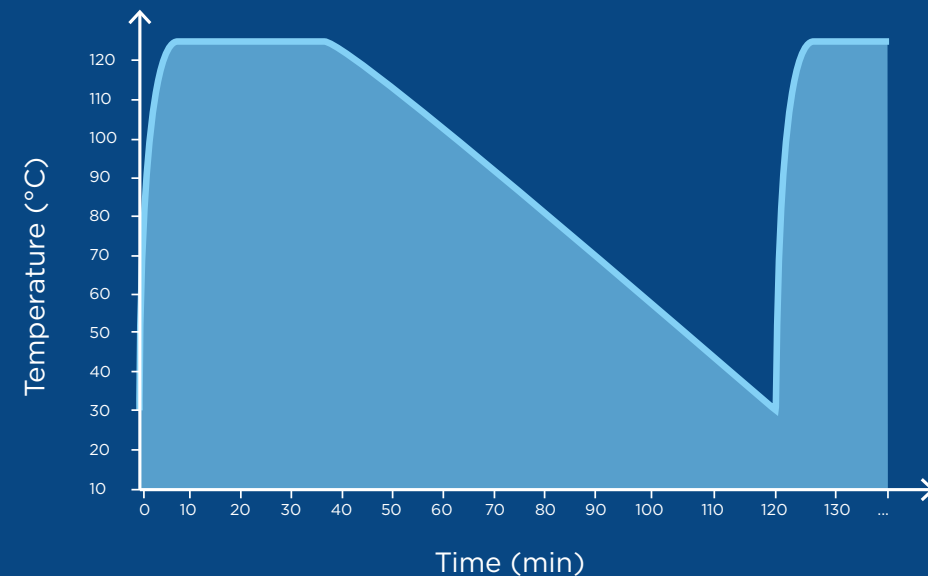
* ThermalGate, protected by patent EP 3 793 795 B1 in the following countries:
AT, BE, CH, DE, FR, GB, IT, PL, NL, ES



BRITA ThermalGate™

Hygiene feature: The patented* thermal disinfection solution from BRITA.

The tap is automatically heated to over 125°C at regular intervals for thermal disinfection.



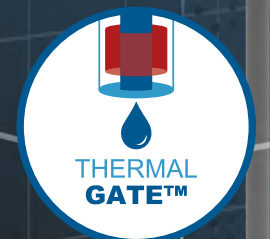
ThermalGate™
Protects against
retrograde contamination.

ThermalGate™ is continuously active,
providing protection not only at peak
times, but also during periods of inactivity
e.g., at night or on weekends

Does not require manual
effort or chemical additives

Developed through over 20 years'
experience in the healthcare market

* ThermalGate, protected by patent EP 3 793 795 B1 in the following countries:
AT, BE, CH, DE, FR, GB, IT, PL, NL, ES



BRITA PureProtect



Inspiration from nature, innovation from BRITA



In the world of nature, animals would rather drink from a running stream than a still pond. Their natural instinct has inspired PureProtect, our latest innovation for pristine drinking water. This smart self-cleaning feature complements and improves our trusted hygiene technology, giving you clean, pure-tasting water. Anytime and every time.

Water must flow! Our intelligent self-circulating mechanism makes sure that water never stands still.

It keeps water in the dispenser in motion, giving bacteria and germs no chance to settle and multiply. And with no flushing required, there's no wasted water, either.

Like running water, we at BRITA never stand still when it comes to fresh ideas for drinking water! PureProtect is the first self-circulating dispenser on the market: BRITA innovation, inspired by nature.



Innovation first: BRITA is dedicated to new ideas and making the good even better. PureProtect is the first self-cleaning dispenser on the market.



Self-cleaning function: 99% less germ and bacteria build-up with PureProtect when the dispenser is inactive.*



Continual filtration: The standing water volume of approx. 2 litres is circulated through the CLARITY Protect 100 inlet filter.



Taste the freshness: our repeat activated carbon filtration ensures pure-tasting, refreshing water every time.



Smart adaptation: The smart system adapts to user behaviour. It adjusts cleaning frequencies based on usage patterns, ensuring optimal cleanliness and convenience, making your cleaning routine easier.



Sustainability: No flushing required! PureProtect saves 680 litres/year, cutting sanitisation water usage by 98%.**

* for 48 hours or more
** only applies to BRITA Water Dispenser with ThermalGate™

YouTube Video



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Our accessories

Find the match for your dispenser.

BRITA products don't stop with water dispensers and filters. We offer a comprehensive range of accessories to cover all your drinking water needs from dispensing to serving to cleaning.

Our premium quality bottles are easily refilled via our dispensers. They're customisable, too. Full or empty, they can be stored in crates specially designed for the various bottle types. As hygiene is a top priority, we supply everything you need to sanitise your BRITA dispenser and clean BRITA bottles. We offer a choice of bottle washing trays, compatible with professional and domestic dishwashers.

Our best-practice tip? We recommend cleaning your BRITA dispenser daily for extra peace of mind.

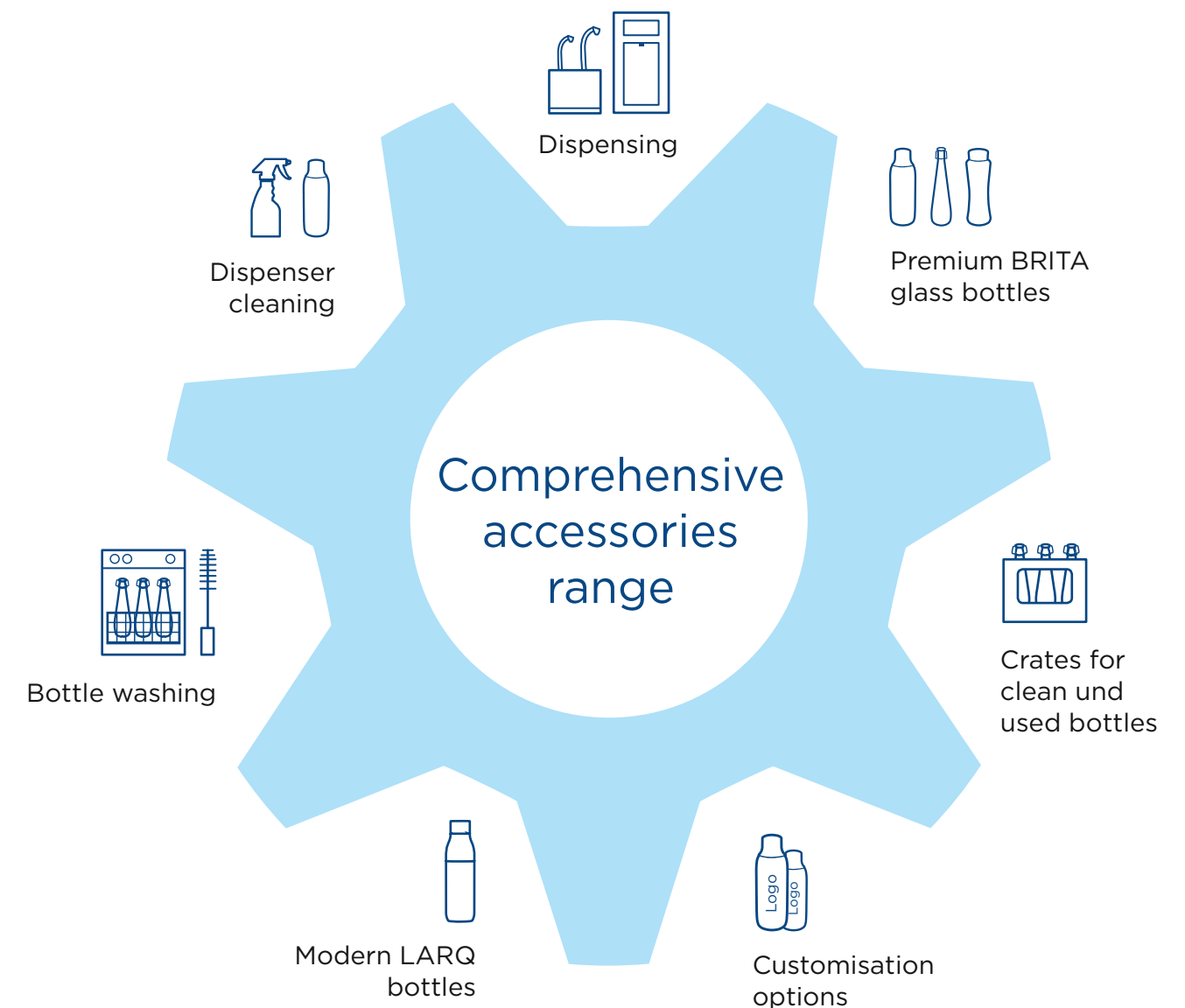
Looking for ways to reduce your carbon footprint?

Replacing plastic bottles with long-lasting BRITA bottles and corresponding accessories is an easy way to make a difference.



Are you looking for ways to shrink your carbon footprint?

Replacing plastic bottles with long-lasting BRITA bottles and corresponding accessories is an easy way to make a difference.





Customisable BRITA bottles

Make your BRITA bottle your very own.



innovative products

Imagine. A high-quality bottle on a meeting or restaurant table, bearing your company name or logo. What better way to enhance your image or raise awareness of a particular message?

Our glass designer bottles come in a variety of sizes and styles. So, you'll be sure of finding the right option for your organisation's needs and culture. And reusable bottles are a super way to communicate your commitment to the

environment. Eliminating single-use plastic bottles reduces carbon emissions and makes a statement. Now, more than ever, that's something your employees, guests and clients will recognise and appreciate.

Of course, giving up pre-bottled drinks doesn't mean giving up refreshment! Our dispensers simply and efficiently chill water on demand.

Watch our Video on Youtube 

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Customisable BRITA bottles

Make a statement with your freshly filtered water.



Swing bottle

Sizes	425 / 750 ml
Material	Coated glass
Cap	• Colour: light blue • Available with still or sparkling icons
Minimum order quantity	20 standard or customised BRITA Swing bottles
Customised print	Up to four colours (dishwasher-resistant)

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Customisable BRITA bottles



Make a statement with your freshly filtered water.



Lounge bottle

Sizes	350 / 750 ml
Material	Coated glass
Cap	Colour: silver or black
Minimum order quantity	20 standard or customized BRITA Lounge bottles (+ additional 20 caps)
Customised print	Up to four colours (dishwasher-resistant)

Classic bottle

Sizes	1,000 ml
Material	Coated glass
Seal	• Colour: white porcelain • Seal colour: blue or green
Minimum order quantity	20 standard or customised BRITA Classic bottles
Customised print	Up to four colours (dishwasher-resistant)

Customisable BRITA bottles



Handy, versatile and eco-friendly.



Twist bottle

Sizes	700 ml
Material	Coated glass
Cap	• Colour: grey • Available with still or sparkling icons
Minimum order quantity	20 standard or customised BRITA Twist bottles
Customised print	Up to four colours (dishwasher-resistant)

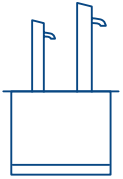
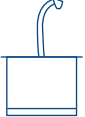
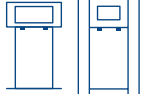
Wave bottle

Sizes	600 / 750 / 850 ml
Material	Coated glass (750 ml) / Durable plastic (600 / 850 ml)
Cap	• Colour: white or grey • Customisable print on cap with or without still / sparkling icons
Minimum order quantity	• 12 standard BRITA Wave bottles • 60 customised BRITA Wave bottles
Customised print	Up to two colours (bottle and/or cap, dishwasher-resistant)

Customisable BRITA bottles



The perfect bottle for your dispenser.

											
			Swing Bottle		Lounge Bottle		Classic Bottle	Wave Bottle			Twist Bottle
Bottle height ►			280 mm	320 mm	184 mm	217 mm	323 mm	204 mm	240 mm	240 mm	258 mm
Dispensing height ▼			425 ml	750 ml	350 ml	750 ml	1000 ml	600 ml*	850 ml*	750 ml	700 ml
	Top Pro	330 mm	•	•	•	•	•	•	•	•	•
	Top Compact	302 mm	•		•	•		•	•	•	•
	Extra I-Tap	260 mm			•	•		•	•	•	
		330 mm	•	•	•	•	•	•	•	•	•
	Extra C-Tap	330 mm	•	•	•	•	•	•	•	•	•
	Fill T-Tap / Fill Pro	345 mm	•	•	•	•	•	•	•	•	•

Cooler capacity can be affected based of volume dispensed. Kindly contact your account manager to advise on the best system for your workplace.

*durable plastic

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LARQ bottles: Clean water today and tomorrow

Hygienic. Sustainable. Revolutionary.

The modern LARQ bottles are now available with BRITA.

LARQ bottles with the innovative PureVis™ lid are self-cleaning. The integrated UV technology continually eliminates germs and odours – providing clean bottles and purified water on the go. An ideal companion for travelling, working or during outdoor activities.

Made of high-quality, double-walled stainless steel, LARQ bottles are available in various sizes, colours and with various features. Keeps water cold up to 24 hours and hot for up to 12 hours.

The bottle can be individually engraved with a name or company logo, making a personalised, high-quality gift for your team, customers and guests.



reddot winner 2022
best of the best



winner
dezeen
awards 2019

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The one-stop shop

For all your drinking water supply needs.

BRITA water dispensers give people around the world refreshing, filtered water day in, day out. But we don't only supply the equipment. We install, maintain and keep your dispenser clean. Replace filters and adjust settings with our state-of-the-art BRITA Dispenser iQ Connect App. Your advantage? Precise diagnosis and error solving, leading to faster service resolution. One small app, but a significant step towards higher service quality!

We also offer financing, rental options and we're always on-hand to answer questions.

With a customised, comprehensive service package, you can enjoy our solutions with total peace of mind.

 BRITA



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We're here for you

Throughout the dispenser lifecycle.

Safety through maintenance

Regular, thorough maintenance is essential for first-rate hygiene. We service our dispensers 1-2 times a year as standard. And with our BRITA Dispenser iQ Connect App we will ensure a higher service quality due to clear dispenser data analysis. Our rental and full-service contracts cover any repairs made during the dispenser's guarantee period (5-10 years).

Reliably high service quality

Our employees are audited regularly. A supervisor will visit you, make sure you're satisfied and confirm our service engineer has done a good job. We give our staff top marks – but it's good to know customers agree! Our training programmes ensure our service quality gets better and better.

Advice and more – on tap!

Our service engineers and customer service agents work hard to make sure you're completely satisfied. We can answer any questions you have during on-site visits or via our dedicated hotlines.



*Service Level Agreement

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BRITA Service benefits

What you get from our full-service maintenance offering.



1. Cleaning

- Dispenser (interior/exterior) and base cabinet (for floorstanding dispensers)
- Chemical cleaning of all parts that come into contact with water
- Cooling unit fan and ventilation grille
- Drip tray and drain hose (where applicable)
- Dispenser tap and buttons or glass control panel



2. Visual inspection

- Robustness of dispenser and accessories
- Heat exchanger (cooling)
- Any exterior damage
- Any worn / defective parts
- Any potential leaks
- CO₂ hoses



3. Filter replacement

- BRITA filter(s) is replaced



4. Function test

- Set pressure / water (water pressure and pressure regulator)
- Function of the solenoid valves (timing)
- Carbonator-unit sensor probe
- Water meter check with digital/analogue documentation
- Buttons or touch display
- Temperature of dispensed water (cooling)
- CO₂ content (visual inspection of a glass of dispensed water)
- Flow rate of sparking / still water
- Electronics (in line with local requirements)
- BRITA ThermalGate™
- Safety valve of the carbonator-unit
- CO₂ pressure hose (CO₂ bottle / pressure regulator)
- Cooling unit



5. General

- Refresher training sessions for staff (optional)
- Digitally enhanced service with BRITA Dispenser iQ Connect App due to clear dispenser analysis
- Digital documentation of completed tasks

Water dispenser solutions for your organisation – and a better tomorrow

Watch our Video on Youtube →



Reliable excellence, made-in-Europe quality

Filters developed and manufactured in Germany, dispensers assembled in Italy.



Dependable hygiene

Proven expertise in the healthcare sector based on 20+ years' experience.



Efficient, cost-effective, convenient

Easy to use, lower costs for you and the planet.



Working for greater sustainability

Enabling your organisation to reduce its carbon footprint.



A complete, one-stop solution

Customised products, installation, maintenance, financing and more.



Individual customer focus and flexibility

Meeting all your organisation's specific hydration needs.



A focus on health and wellbeing

Water dispensers encourage hydration, helping people feel - and perform - at their best.



Outstanding water filtration, created by BRITA

In the business of smarter drinking water choices since 1966.

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Made-in- Europe quality

Our family business draws on over 50 years' experience to design and build our pioneering products. We develop and make filters in Germany, our dispensers in Italy. We engineer and manufacture our products ourselves. This means we can ensure exceptionally high quality, and scale production in line with demand.

Our manufacturing plants – including one opened in 2018 – work with maximum energy efficiency through use of advanced technology.

BRITA staff are skilled and dedicated. They complete many tasks by hand, so a high degree of craftsmanship goes into each dispenser. But the latest technology also belongs to our working tools. For example, ergonomic lifting aids and tablets that display instructions. Hololens headsets help workers in Italy quickly resolve any issues. They direct questions straight to the headquarters team and get answers back in real time.

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Sustainability comes naturally



Acts, not words, have always been our focus regarding sustainability. In 1992 we developed the first recycling process for filter cartridges. Since then, we've applied our ingenuity to develop smart innovations for the good of both people and planet. We're happy to pass on the benefits to our customers and create a positive ripple effect.

Reduce, reuse, recycle

Reduce: We've lowered water consumption at our factories by reusing grey water. And we take care to use as little plastic as possible throughout the value chain.

Reuse: We consistently recycle filter materials – and have done so for more than 25 years. The ion exchanger from our used filter cartridges within our hot water dispensers is reactivated in our own regeneration plant and reused in BRITA products.

Recycle: We're working on recycling and alternatives to thermal incineration. This will reduce emissions from the end-of-life disposal of our products.

Work with like-minded suppliers

We look across our entire business, constantly reviewing how we do things. And then we see where we can make changes.

For example, in the UK our dedicated "Green Teams" promote better waste management. In our headquarters in Germany, we provide free green electricity for battery-operated vehicles. And since 2015, we've used energy-efficient technologies within our factories in Germany, Italy and the UK.

Small changes, big impact

We've decided to focus on plastic waste: an issue where we can make a difference. We're in a long-standing partnership with Whale and Dolphin Conservation, working to reduce plastic in the environment.



506kg less plastic waste

per year when a company with 100 employees uses a dispenser rather than plastic bottled water*. This is the equivalent weight to a new-born grey whale.

*Bavarian State Ministry of the Environment and Consumer Protection, 2016



Reducing our carbon footprint

The other side of the Planet Contribution is the CO₂ emissions from our own operations. Some emissions produced from materials and production through to disposal are unavoidable. We try to make up for these with many eco-friendly initiatives. But other emissions can be reduced, and we're determined to seek out a better way.

Each year, we assess our company carbon footprint following the Greenhouse Gas Protocol (GHG) Standard. External experts help us ensure that our reporting quality, level of transparency and accuracy are always state-of-the-art. And we're making progress. Based on the 2023 BRITA footprint we've reduced our total emissions (Scope 1+2) by over 15%. Compared to 2019, emissions per filter cartridge sold went down 20% while emissions per filter cartridge produced decreased by 13%. That means our emissions are growing at a slower rate than our business. It's not yet perfect, but it does show we're succeeding in decoupling growth from emissions.



At BRITA, we use 100% green power for manufacturing in the UK and Germany. And the innovative speed-fit doors in our warehouses reduce power and heating costs. The simple step of using a renewable energy provider decreases the carbon footprint of your BRITA water dispenser by a further 5%.

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A closer look at the dispenser lifecycle

1. Purchase of materials and pre-production

More than 70% of our product components come from European suppliers, reducing their overall carbon footprint



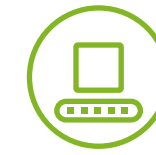
2. Transport

We lower emissions from product transport through smarter purchasing decisions which minimise transport distances



3. Production at BRITA

We use certified green electricity at our European production sites in Germany and the UK. So, most of our indirect energy needs are met by renewable sources



4. Packaging

We've replaced the bubble wrap and foam packaging of spare parts with eco-friendly paper alternatives and only use cartons made from 80% recycled materials



5. Customer use

BRITA products help our customers to cut costs, waste and carbon emissions associated with single-use plastic bottles



6. Disposal

When our water dispensers reach the end of their long lifetime, the dispenser system is shredded, and the raw materials recycled responsibly



Our water dispensers produce 86 % lower carbon emissions* than bottled water and 64% less* carbon than bottled water dispensers

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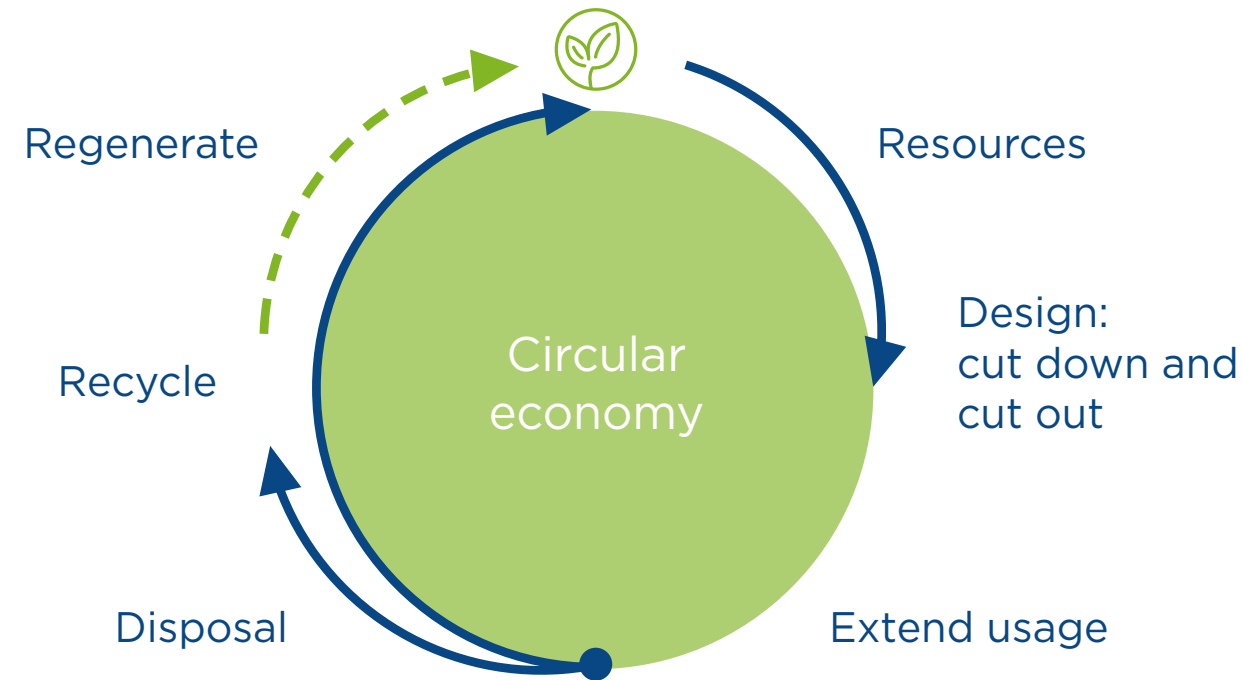
*Calculation based on Top Pro (medium cooling capacity)

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Circular Economy

Less waste, more sustainability.



What is circular economy?

For hundreds of years, economies have followed a linear model – take, make, use, and dispose. But this has negative impacts on nature, the climate and environment. A circular model transforms this throwaway economy into one which keeps products and materials going as long as possible. The use of raw materials and the production of waste is reduced.

The result?

Less impact on nature and climate. Thriving economies and communities, and more healthy and sustainable lifestyles for all. In 2020, the European Commission presented the Circular Economy Action Plan to reach a closed circular economy by 2050. This plan is part of the European Green Deal to reach the EU's 2050 climate neutrality target.

What does a circular economy look like?

The visual above shows the virtuous circle. Smart product design, reuse and repair, then recycling and regeneration of natural systems.

Design: cut down and cut out

More than 80% of a product's environmental impact is determined in the design phase. So, it's vital to start with a smart, efficient and sustainable product design. Then, look at the current portfolio. Where can you cut down on the quantity of raw materials or cut out particularly polluting products? These steps help to drive towards a circular economy.

Extend usage and recycle

By reusing, recycling, repairing and refurbishing existing materials and goods, the product life cycle can be extended and simultaneously waste can be reduced to a minimum.

Regenerate

In nature there is no waste. When an apple falls from a tree, it nourishes the ground. A circular economy follows nature's example by supporting nature's regenerative processes.



A complete, one-stop hydration solutions



Helping you make better water choices

Easy to use, easy on the eye:
our product design makes a difference.



Countertop and
Floorstanding
Dispensers



Integrated Water
Dispenser Taps



High-Volume
Bottling Dispensers

 **BRITA**



Benefits of BRITA Water Dispensers



- **Sustainability champion:** 86% less CO₂ emissions compared to pre-bottled water*
- **Manufactured sustainably:** production plants in UK and Germany powered by certified renewable sources of energy, energy-efficient technologies used in all BRITA factories, water consumption at factories reduced through reuse of grey water
- **Sustainable in use:** BRITA dispensers designed with sustainability in mind (R290 natural refrigerant, stand-by mode, adjustable temperature setting)
- **Durability:** BRITA dispensers designed to be repaired or refurbished
- **Individual settings:** individual temperature adjustment on all dispensers can further reduce energy consumption
- **Convenience:** pre-programmable portion setting and water temperature
- **Less limescale, more taste for hot water dispensers:** proven BRITA filtration technology ensures excellent-tasting cold and hot water and prevents limescale. Just 1mm of scale build up results in 7% higher energy costs
- **Safe and hygienic:** BRITA dispensers tested to the highest level. For example our BRITA HygienePlus solution complies with the stringent food hygiene standards and microbiological specifications of the German Drinking Water Ordinance
- **Reliable protection:** BRITA filtration expertise in dispensers offers excellent protection against unwanted substances and organisms that can be found in mains water
- **Premium Design, made in Europe:** Made-by-BRITA quality, all filters manufactured in Germany, dispensers assembled in Italy

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* Calculation based on Top Pro (medium cooling capacity)

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What do our customers think?

Using the BRITA system meant that we didn't have to transport pre-bottled mineral water, which has helped us reduce our carbon footprint.

Brand Manager for ACS | University of Sheffield
Katie Butler

The unique branded bottles with our name and logo really set us apart from other venues. Guests have often commented positively on their look-and-feel. Some have even asked if they could buy bottles.

Managing Director | Spreespeicher Event
Robert Hoyer

I think part and parcel of the original plan to involve BRITA was its environmental friendliness. And the project was very successful.

Contracts Manager | Springer Nature
John Haskell

I chose BRITA because they are a market expert. I felt that they had the right calibre and standards for BNP Paribas.

Hospitality & Catering Manager | BNP Paribas
Michael Flatter

We now have no deliveries of bottles of water coming in, and therefore no wasted plastic or glass. We are no longer wasting energy by boiling more water than we need or having to run the tap to wait for it to get cold.

Site Facilities Manager | Jewish Care
Lindsay Forrest

Our guests are delighted to be served our new "Georgenthaler water" (BRITA filtered tap water). And we have cut costs by a third.

Executive Assistant | Hotel Hofgut Georgenthal
Peggy Scheiding



Novotel London

“Our guests expect ever higher sustainability standards. Partnering with BRITA and investing in water dispensers was an easy way for us to reduce our home’s environmental footprint.

Not only does having a water cooler on every floor have a huge impact on waste reduction and a 30% cost savings for our hotel, but this initiative is also such a positive one.

Evoked response from our guests and significantly improved our ‘environmentally friendly’ rating in our customer surveys.”

Giada Melegoni
Front of House Operations Manager,
Novotel London

On the way to a plastic-free hotel

- 4 star hotel with over 200 bedrooms plus fitness, sauna and conference rooms.
- Outstanding sustainability strategy with the radical reduction of single-use plastic, encouraging guests to change their thinking in an environmentally friendly direction. Filtered water is presented as a particularly sustainable solution.
- Installation of 15 Top Pro devices in total (2022/2023): for every hotel floor and in the reception and restaurant. Branded Swing bottles in the hotel rooms.
- Branded Wave bottles in the restaurant area and for all employees.

Guests give very positive feedback

- Elimination of 70,000 water bottles per year and cost savings of 30% for drinking water supply in the rooms.
- Significant time and resource savings by eliminating previous bottle handling (purchase, storage, cooling, transport).
- Positive effect on the hotel’s ecological footprint.

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Aramark

Food and facility service

- Equipping a state-of-the-art Berlin company with 3,500 employees.
- Summer 2023 installation: a total of 56 I-Tap systems distributed throughout the building.
- BRITA and Aramark have worked together successfully for years.
- Payback at 1-2 years.

Shared values

“The technology and design in line with hygiene safety were our motivations for cooperation. Not to mention the quality of service and the overall quality standards of the water experts, which are 100% consistent with our values as a service provider.”

“You have to offer an offer for everyone. This applies to foods up to coffee specialties and, of course, to drinking water. Chilled, ambient, still, medium, sparkling or hot for tea and Ayurvedic indulgence. We have the right solution for every need.”

“I haven’t experienced a customer in over 20 years who has re-dedicated to a pipe-connected water dispenser.”

Erbil Sayin
Manager Operations
Refreshment Services Germany,
Aramark



“For an environmentally and health-conscious generation of employees, water from plastic bottles is no longer a state of the art.”

Luisa Regnery
Project Manager, trivago

After all, those who demand maximum performance from their employees in a dynamic environment must offer plenty in return.

Trivago

New standards in employee dining

- Stunning, beautifully-designed international food court at Düsseldorf HQ.
- Sustainable oasis of well-being for communication.
- Approximately 1,200 employees on 30,000 m² of creative space.
- Water is the No. 1 choice for employee refreshment.

BRITA water dispensers and Trivago: a perfect pairing

- Positive feedback: easy to use, always fresh, delicious drinking water.
- Saves a lot of effort compared to logistics around bottled water.
- Fits perfectly with contemporary campus concept.

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Zurich insurance



The sustainable office of the future

- The goal of the insurance group with 55,000 employees worldwide is to create a better future together.
- The new office in Swindon, UK has therefore been created with a special focus on sustainability.
- Zurich is working with our partner BELU, which focuses on sustainable drinking water solutions.
- 31 C-Tap water dispensers have been installed in 8 Zurich office buildings in recent years.

Reliability and reduced environmental impact

- The C-Tap offers efficient hot water output as well as the various cold water options. So there's always plenty of piping hot water for cups of tea or warming mugs of soup.
- Other highlights include modern device design, energy efficiency, portion control (glasses, bottles) and intuitive operation.

"We encourage and support our employees to think sustainably wherever possible. BRITA water dispensers offer hot or chilled water, which also means that we were able to move from our hot drink machines to a lower-waste and more sustainable approach."

Louise Sheppard
UK Head of Workplace Services
and Social Sustainability,
Zurich Insurance Company

"BRITA offers excellent quality and a strong service and customer support team. They are very good at optimally implementing installations and maintenance of a larger number of devices."

Luke Tullo
Operations Lead,
BELU